

JOB OPPORTUNITY

Franchise Tax Board is an equal employment opportunity employer to all regardless of race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age, or sexual orientation.

Permanent Full-time

Permanent Intermittent

Limited-term (Temporary) Length

Formal Training and Development Assignment

Position Title: System Software Specialist

Classification: Associate System Software Specialist./System Software Specialist I/II or equivalent

Location Sacramento

Section/Unit: Systems Software Support-776

Salary Range: Varies on Position

Number of Vacancies: 1

Job Description: (includes typical duties)

The Systems Software Specialist II will be a member of the IBM Operating System & ISV Support Unit. The unit is responsible for the support of the z/OS Operating System products and ISV products. Typical job duties include 1) Install, implement, customize, and maintain software products; 2) Resolve complex technical problems relating to software products; 3) Act as technical consultant to users, application staff, and management.

Required Knowledge, Skills, Abilities:

Experience installing, implementing, and maintaining mainframe software products. Ability to identify and resolve complex computer software/hardware problems. Expert knowledge and experience in computer programming techniques. Ability to work independently. Ability to communicate with technical and non-technical staff in both verbal and written form.

Desirable Experience/Qualifications:

Technical knowledge of mainframe operating system (z/OS). Experience working in multiple LPAR environment. Experience working with IBM Assembler language, COBOL, and c/c++. Knowledge of z/OS, USS, JES2, TSO, and I/O processing. Willingness and ability to learn new concepts and technologies.

Mail or hand deliver your application by: until filled

Contact Person: Janice Tsai

Telephone Number: (916)845-5336

Address/Room Number: Exam Unit, PO Box 550, Sacramento CA 95812-0550 Attn: Janice Tsai

Special Instruction: **FTB Employees Hand Deliver or Route To** Mary Esparza at **M/S** A-10

To be considered for this Job Opportunity, applicants must have permanent civil service status, be reachable on an employment list, or have reinstatement eligibility. **Applications will be screened and only the most qualified applicants will be interviewed.**

All applicants not currently employed with the Franchise Tax Board will be subject to a pre-employment background investigation. The investigation will consist of completion of a pre-employment questionnaire, fingerprinting, and an inquiry to the Department of Justice to disclose criminal records.

TDD is Telecommunications Device for the Deaf and is reachable only from telephones equipped with a TDD device. The California Relay Service telephone numbers are: (from TDD Phone) (800) 735-2929; (from Voice Phone) (800) 735-2922.